



SANDPIPER  
RESORT

· DIRECTORY OF GUEST SERVICES ·

14282 Morris Valley, Harrison Mills, B.C. Canada, V0M 1L0

604.796.1000

SANDPIPERRESORT.CA

Dear Guest,

Thank you for staying at Sandpiper Resort — home to Sandpiper Golf Course, Rowena's Inn on the River, and the Clubhouse Restaurant (formerly River's Edge).

While we are nestled amidst majestic mountains, towering 180 ft. Douglas Firs, and the Harrison River, what truly sets us apart is the Pretty Family's historical tale.

A calming stillness exists at Sandpiper Resort that is difficult to describe. Our guests share magical moments during their stay, and leave feeling rejuvenated and inspired.

If there is anything we can do to improve your stay, please do not hesitate to contact us. Your suggestions are deeply appreciated as our goal is to make your vacation memorable.

Please take a few moments to browse our directory.

Warmest Regards,

Ted Swaine, *General Manager*  
Sandpiper Resort

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## Telephone Information

Guest Services	604.796.1000 x 2
Sandpiper Golf Course	604.796.1000 x 1
Clubhouse Restaurant	604.796.1000 x 3
Events Manager	604.796.1000 x 226

## Sandpiper Resort's Historical Tale

This resort was the home of the Pretty Family and was known as Pretty Estates Resort until April of 2016.

The Pretty Family saga comes with so many twists and turns.

Charles Nelson Pretty and Rowena Elizabeth Peters were married on October 10, 1917. Shortly after, they birthed four children—Charles Watson, Rowena Charlotte, James Ivan, and Elizabeth Anne (also known as Betty- Anne).

Charles and Rowena chose to share a home in Vancouver, BC with Charles' parents. While residing in Vancouver, they were presented an opportunity to purchase a 160- acre parcel of land from a woman, Mrs. Jackson, who had recently lost her husband, but they allowed her to stay in her home for as long as she wished. The property had frontage on the Chehalis and Harrison Rivers extending out under the river for some distance.

When Charles and Rowena decided to build a home on the property, they would travel by train from Vancouver to Harrison Mills and paddle by canoe to their home on the river!

### CHARLES THE BUSINESSMAN

Charles Nelson Pretty had business acumen and was extremely entrepreneurial. Originally, he had a Timber Brokerage business with his father, and continued operations for a number of years after his father passed away. To earn additional streams of income, he decided to turn the property into a dairy farm and even purchased extra land from the Aboriginal Band across the river. He also developed a large silvertip fox farm where the cottages are currently located. Charles Nelson Pretty then entered the logging industry and, at one time, it was the largest privately owned logging company in all of B.C.

Despite his admirable work ethic, Charles Nelson Pretty balanced his life by spending time with family and friends. If Charles and Rowena weren't hosting friends, as Rowena was known for her amazing culinary abilities, they would spend their time at sea. Charles designed a 52-foot pleasure yacht called the 'Voyageur III'.

### SPENDING TIME TOGETHER AS A FAMILY

Charles and Rowena had the boat for many years and spent several fun-filled days traveling up the river with their children. Charles built a dock at the front of the house where he moored the boat during the summer in high water season. Charles and Rowena also belonged to the Royal Vancouver Yacht Club where the family enjoyed many wonderful excursions.

## CONSTRUCTING THE MANOR

Since BC Hydro had not made its way out to the Fraser Valley, Charles had to build a dam in order to produce electricity for his home and all of the adjacent buildings. It is still in existence today, and used to generate electricity for the Inn.

During the winter season of 1947 to 1948, the climate was bitterly cold. Early one morning, the barn and workshop caught fire. The flames spread quickly to the hayloft area. Sadly, the cattle were lost in the fire. The loss devastated the family. The structures saved, aside from the stone root-house, were the dairy walk-in fridge and the freezer room. The blaze was later attributed to heaters being left on. Following this disastrous winter was the famous flood of 1948, which mercifully spared the Pretty property because of its sloped land.

## TRAGEDY

The eldest daughter, Rowena Charlotte, was tragically killed in a car accident in April, 1968. She was only 45 years old and left behind her husband Christopher Michael Foster Lepine and six children. Five months later, the eldest son, Charles Watson, passed away due to a massive heart attack, at just 49 years old, leaving behind his wife Dorthea and two children. In less than six months, Charles Nelson and his wife Rowena lost two of their children. Christopher Lepine, who was named after his father and is one of the six children that Rowena birthed, was the General Manager at Pretty Estates Resort until the fall of 2014.

## CONVERTING THE MANOR INTO A BOUTIQUE RESORT

After living a long and wonderful life, Charles Nelson Pretty passed away in 1992 at 102 years of age. The remaining two siblings, James Ivan and Betty-Anne, decided to open their doors and invite the public into their home by converting the manor into a B&B. Having had so many beautiful memories at the estate, they wanted others to enjoy the beauty and tranquility of the property. In 1995, their dream became a reality.

Ivan had a dream of building an 18-hole golf course, and so it was implemented. Today, it is known as Sandpiper Resort. In memory of their mother and sister, they named the manor Rowena's Inn on the River.

After Ivan passed away in July 2001, Betty-Anne bought out Ivan's share, and is now the only remaining sibling from that generation. She was the sole owner until April 15, 2016 at which time it was sold to the current owners.

## Safety

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Our systems have been engineered with our guests' safety in mind. Each room contains a floor plan indicating the room location for safe evacuation in the event of an emergency. Please take a moment to review the following safety tips and emergency procedures. Always remember, in the event of an emergency, it is best to remain calm. If you have any questions regarding emergency procedures, contact Front Desk. Our staff have been trained to assist guests with emergency procedures.

### **TRAVELER SAFETY TIPS**

- If returning to your suite in the late evening, be observant and look around before entering the parking lot.
- Always close the door securely whenever you enter or exit your room, and use all door locks as provided.
- Do not leave your room key or display it when you are in public.
- Do not leave valuables in your vehicle.
- Check to see that any windows, sliding glass doors, or connecting room's doors are securely locked.

## **FIRE PROCEDURES**

Upon your arrival, please make note of the following:

- Open exit doors to be sure they work and examine the stairwell layout.
- Determine how to open the windows and inspect anything that might hinder possible escape.
- Read any fire emergency information provided, including the layout of the Inn on the back of your guestroom door.
- Always keep your room key near your bed and readily accessible.

If you must evacuate your suite:

- Feel the door. If it's hot do not open it. If it's cool open it a crack and then look into the hallway. Be prepared to immediately shut the door if you find smoke.
- When you leave, take your room key.
- Keep a wet towel tied to your nose and mouth.
- Close the door behind you to keep the fire from spreading.
- If there is smoke, walk to the nearest smoke-free exit.
- If there is heavy smoke or if it is dark, remain calm, drop to your hands and knees and crawl to the exit (air is fresher at floor level).
- If the alarm sounds, the magnetic doors at the top of the stairs will automatically close, thereby preventing the fire from spreading.

## **EARTHQUAKE PROCEDURES**

If an earthquake should occur:

- Stay away from windows, glass, mirrors, and hanging items.
- Crawl under a piece of furniture, stand under an open doorway, or get on your knees and bend down. Cover yourself with blankets and wait for the earthquake to end.
- After the shaking has stopped, safely exit your room. Close your room door and take your room key with you. Walk to the nearest stairwell and exit out the doors.
- Once outside, stay in the front of the resort and wait for instructions from our staff or emergency service personnel.
- Be prepared for the possibility of an aftershock. Remain on the outside of the building until told to return. Stay clear of any electrical lines or objects that could fall on you.
- Know your evacuation route. Take a moment to become familiar with your room exits.
- For Inn guests, use extreme caution when you enter the hallway as the lights may be out and objects may have fallen. If there is a fire, follow the fire emergency plan and evacuate as quickly and safely as possible.
- After an earthquake, if your door does not open or if you are injured, contact Front Desk or try to alert other guests.



## Sandpiper Golf Course

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The par 72 course runs over 6,500 yards of nature's best. Our signature hole is the 486 yard, par 5 fifteenth where the legendary Sasquatch footprint guards the challenging green.

### AWARD-WINNING COURSE

- 18-holes: gently sloped yet diverse terrain.
- Sasquatch Footprint Signature Hole.
- Caters to all players: four tee boxes.
- Practice area hitting net/private and group lessons.
- Warm-up area includes chipping and putting greens.

### GOLD STAR SERVICE

- Full-service Pro Shop.
- West Coast fare at the Clubhouse Restaurant.
- On-course mobile food & beverage carts.
- Electric power cart and pull cart rentals.
- Classic Rewards Loyalty Program.

### TOURNAMENTS & RETREATS

- Corporate and Shotgun packages available.
- Private golf functions and custom golf group events.
- Event tent (160-person capacity).

For rates or to book a tee time, visit [sandpipergc.com](http://sandpipergc.com) or call the Pro Shop at 604.796.1000 x 1.

## #PLAYTHEPIPER





## Clubhouse Restaurant

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### CASUAL WEST COAST ELEGANCE

The Clubhouse is a full-service restaurant, featuring locally-sourced West Coast Cuisine. Enjoy a relaxing meal, fireside, or on our heated outdoor patio overlooking lush gardens, the Sandpiper Golf Course, and the Harrison River.

### HOURS OF OPERATION

Contact Front Desk or visit our website.

### GROUP DINING

For groups of eight or more, please be sure to make a reservation in advance. You will be asked to contact our Events Manager if you would like to create a customized menu.

### DINING AT ROWENA'S INN

*Step Back in Time* dining is featured a few times a year. Be sure to ask Front Desk or visit our website to learn about our next date! Reservations are required.

## Guest Services & Amenities

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Please contact Front Desk between 9:00 am and 5:00 pm.

### ALARM CLOCK

See iPod Stations.

### AIR CONDITIONING & TEMPERATURE CONTROL

Your room is equipped with individual temperature control. The thermostats are located above the light switches near the door of each room. Air conditioning units are equipped in Charlie's Room, Ivan's Room, and Rowena's Room. To use the air conditioning choose the fan setting and temperature setting.

### BAGGAGE SERVICE

Baggage racks are available in each guest room. Should you require a late check-out or need any help with your baggage contact Front Desk for ready assistance. Rowena's Inn does not offer storage services.

### BATHROBES

Two terrycloth bathrobes are available in each guest room.

### BOOK-LENDING LIBRARY

We have a small selection of books that you can use during your stay. Contact Front Desk to inquire about our selection.

### BUSINESS CENTER

Fax, photocopies, printing, scanning, and Internet is available 7 days a week from 9 am to 5 pm at the Front Desk. We will gladly arrange for other business services you may require (courier, or meeting space, etc.).

We also have a central computer available to all of our guests 24 hours a day in the Inn. Internet services are complementary.

### CHECK-IN TIME

Check-in time is at 3:00 pm.

### CHECK-OUT TIME

Check-out time is at 11 am.

## COFFEE/TEA IN YOUR GUESTROOM

Coffee-makers and complimentary supplies for making coffee and tea are provided in each cottage as well as the sitting room in Rowena's Inn.

## CONCIERGE SERVICES

Front Desk will be happy to assist you with reservations, information and other personal requests.

## CONFERENCE/EVENT FACILITIES

Our event facilities provide an exceptional setting for entertaining and private meetings. Please contact our Events Manager for planning assistance.

## EMERGENCY

A landline is available at the base of the stairs in the Inn. 911 service is available in our area. For less urgent after-hours needs, a phone number for the Resident Manager is posted by the phone. For all other needs, the Pro Shop is open daily from dawn to dusk.

## EVENTS

Corporate retreats, day meetings, tournaments, charitable benefits and weddings, we cover it all. Please direct your inquiry to our Events Manager.

## FIREPLACE

A wood-burning fireplace is available in each cottage. The wood is already stacked and there are directions at the hearth of the fireplace. Your match is ready to be lit!

## HAIRDRYER

For your convenience, a hairdryer is located in your bathroom.

## HIGH-SPEED INTERNET ACCESS

Wireless Internet is available for your convenience. The password is baldeagles.

## HOUSEKEEPING

For special items such as blankets, pillows, sewing kits, and other amenities please contact Front Desk.

## ICE MACHINES

Please contact Clubhouse Restaurant for complimentary ice service.

## IPOD STATIONS

iPod Stations have been added to each guest suite. Play music on your iPod and use it as an alarm service.

## IRON AND BOARD

For your convenience, irons are located in the armoire.

## JACUZZI TUBS

The Inn rooms have tubs and the cottages have jetted tubs. If there are any mechanical issues, contact Front Desk for assistance.

## LAUNDRY SERVICES

Laundry services are not currently available at Rowena's Inn.

## LOST AND FOUND

Please contact Front Desk. Items will be kept for six months. If they are not claimed, they will be donated to a charitable organization.

## PAYMENT INFORMATION

We accept American Express, Visa, MasterCard, and Interac. We do not accept personal cheques.

## MAIL AND PACKAGES

Guest mail, faxes, and parcels may be picked up at Front Desk, or call to arrange for room delivery.

## MEDICAL ATTENTION PLEASE CONTACT

- Front Desk immediately during business hours
- Local medical clinics
- 911

Cedar Care Clinic  
Suite #104-32423 Lougheed Hwy  
Mission, BC  
604.820.7676

## NEWSPAPERS

Complimentary newspapers are available. Vancouver Sun and Province are available at the Clubhouse Restaurant. Agassiz Observer, and the Chilliwack Progress are available in the common sitting area in the Inn at 8:00 am.

## PARKING

Complimentary parking is available to all guests. Inn guest parking is located between the restaurant and Pro Shop. You may pull your car up to the front of the Inn to unload and load your luggage. Cabin guest parking is located in front of each cabin. There is one parking space per cabin. Should you require more parking, please arrange with Front Desk.

## PET FRIENDLY

Pets are permitted in our pet-friendly cabin for an additional \$25 per night; however, we request that they not be left unattended. Please contact Front Desk for details regarding our Pet Policy.

## PICNIC PACKS

We request at least 12 hours notice to prepare a to-go lunch. Please contact Front Desk to make these arrangements.

## POOL HOURS

Our outdoor pool and hot-tub are open from dawn to dusk. Temporary closures may occur due to maintenance.

## RADIO STATION GUIDE

### FM Stations

VIRGIN RADIO	95.3	Adult Contemporary
CBC – Radio 2	105.7	Classical
CBUF	97.7	French Language
CFMI	101.1	Classic Rock
CFOX	99.3	Progressive Album Rock
JACK	96.9	Soft Rock
JR FM	93.7	New Country
CFRO	102.7	Varied Music
BEAT	94.5	R&B, Top 40
QMFM	103.5	Soft Rock
CBC – Radio 1	88.1	National News Popular Culture
FUN FM	104.9	Greatest Hits
The Peak	100.5	World Class Rock
Vancouver Tourism Radio	89.3	Vancouver Information
CJSF	90.9	French Radio-Canada's Space Musique Network

## AM Stations

CBU-AM	690	Middle of the Road
CFAX	1070	Easy Listening
CFUN	1410	Light Rock, Adult Contemporary
CISL	650	All Time Favourites
CKLG	730	All Traffic, All the Tim
CKNW	980	Sports Information, Varied
CKWX	1130	News
TEAM	1040	Sports Broadcasts

## SMOKING

All guestrooms and all other interior areas are non-smoking. Smoking is permitted in exterior areas. If you smoke in your guestroom, a minimum cleaning fee of \$150.00 will be charged to your account.

## SOCIAL MEDIA

Share your experience with us! Check out Rowena's Inn on Instagram and Twitter at @rowenasinn or find us on Facebook or YouTube at @rowenasinnontheriver. Connect with Sandpiper Golf Course on Facebook/sandpipergolfcourse, @sandpipergolfcourse in Youtube and Instagram, and @sandpipergc on Twitter.

## SPA SERVICES

Escape from your daily stresses, as you indulge in the warmth of a spa treatment. Enjoy therapeutic healing in the comfort of your own room. Please call Front Desk to arrange your spa treatment. 48 hours notice is required.

Aromatherapy Massage ~ 60 min	\$105
Aromatherapy Massage ~ 90 min	\$125
Aromatherapy Massage ~ 60 min for two	\$195
Aromatherapy Massage ~ 90 min for two	\$240
Aromatherapy Shiatsu Massage ~ 90 min	\$125
Natural Facelift ~ 50 min	\$125
Natural Facelift & Mask ~ 90 min	\$130
Pamper Yourself ~ 120 min	\$155
Reflexology ~ 50 min	\$90
Shiatsu Massage ~ 60 min	\$99

## TOILETRIES

Available items: Shampoo, conditioner, body wash, and body lotion are complimentary. Additional items, such as razors, toothbrushes/toothpaste, deodorant, and combs/brushes can be purchased. Contact Front Desk for details.

## TRANSPORTATION SERVICES

Front Desk can make arrangements and supply information on taxi, limousine, shuttle or car rental services.

### Water & Air Arrivals

Sandpiper Resort is easily accessible by boat from Vancouver via the Fraser and Harrison Rivers. There is a dock to secure boats. For small aircrafts, there is a 2,100 foot gravel airstrip situated between the Harrison River and 17th fairway at 49 15' 09.80" N latitude and 121 56' 42.65" W longitude.

## UMBRELLAS

Umbrellas are located at the front door of the Inn. They are complimentary to use – we just ask that you please return them when you are done.

## WAKE-UP SERVICE

All rooms are equipped with alarm clocks or clock radios.

## Local Attractions

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### SPRING/SUMMER

#### Eco-Tours and River Tours

From the majestic Coastal Mountains to Harrison Lake and the Harrison and Fraser Rivers, soft adventure safaris jet guests into some of BC's most renowned supernatural playgrounds. A Front Desk Associate will happily reserve your tour with either Harrison Eco Tours or the award-winning Fraser River Safari. Fraser River Safari also specializes in eagle watching tours during the late fall and early winter.

#### Food & Wine

The Agassiz-Harrison Mills Circle Farm Tour will indulge your senses on so many levels. This tour is a rich mix of wonderful things to do, see, smell and taste! Watch bison roaming the fields and artisan cheese and hand-crafted pottery in the making. Take a guided tour of a dairy farm, revisit a 1920s active farming community, shop for antiques and home & garden décor, savour coffee roasted in a Circa 1919 Flame Roaster, gaze at over 30 different varieties of tulips and sample uniquely blended teas and artisan vegetables.

The award-winning Kermode Winery is dedicated to harvesting and fermenting 100% natural wild berry wines. Located just 8 km east of Mission, near the village of Dewdney, this unique winery produces wines from a selection of exotic wild berries. Sample a variety of wines, ports and liqueurs.

#### Fishing

Harrison Mills is world-renowned for its river fishing. Guests can bring their own boats or register for guided trips with BC Sport Fishing or Prestige Sportfishing. The guides will take individuals or groups along the Chehalis and Harrison Rivers for salmon, trout, sturgeon and steelhead. Ask about our "Hook, Line, and Sink-It" Packages!

#### Hiking and Mountain Biking

Nestled at 3300 ft. (1000m) above Harrison Mills, Sasquatch Mountain Resort (previously Hemlock Resort) is the Lower Mainland's Alpine Playground. Located just a 2-hour drive from Vancouver and less than an hour away from the Fraser Valley, Hemlock Valley Resort offers amazing outdoor recreation. In summer, Hemlock Valley Resort has amazing trails for mountain biking, ATViing and hiking

## Helicopter Tours

We offer helicopter tours with Highland Helicopters and Sky Helicopters, allowing convenient access in and out of desired destinations surrounded by tree clad, trail-laced hillsides or snow-covered mountain tops.

## Historical Tours

Located near the junction of the Harrison and Fraser Rivers, Kilby Historic Site stands as the only reminder of the once thriving community of Harrison Mills. Guests are amazed as they step back in time and walk through a 1906 General Store and see intriguing artifacts in the heritage Post Office and Manchester House Hotel.

## Horseback Riding

Horseback riding is an exciting way to explore Harrison Mills. Explore meandering trails, wilderness surroundings and hidden waterfalls. Sandpiper Resort will provide contact information for local operators, so you can arrange a guided trail ride whether it's for an hour or half a day.

## Paragliding

FlyBC. The best “over-the-counter cure” for weekday/workday boredom. All instructors are certified professionals that are trained and registered with the HPAC and USHPA.

## FALL/WINTER

### Christmas in Harrison Mills

We have special holiday events during the holidays. Please visit our website or contact Front Desk for details.

### Eagle Watching

Harrison Mills is a bird watchers paradise. The combination of lush forest, record salmon-runs, and glacier-fed water attracts hundreds of bird species. It's how Sandpiper Golf Course was given its name. There was an abundance of sandpipers all over the land. Harrison Mills is also home to the largest concentrated bald eagle gathering in the entire world. Every November, the Fraser Valley Bald Eagle Festival celebrates this incredible phenomenon. There is also a live viewing eagle camera right on Sandpiper Golf Course.

### Eco-Tours

From the majestic Coastal Mountains to Harrison Lake and the Harrison and Fraser Rivers, soft adventure safaris jet guests into some of BC's most renowned supernatural playgrounds. A Front Desk Associate will happily reserve your tour with either Harrison Eco Tours or the award-winning Fraser River Safari. Fraser River Safari also specializes in eagle watching tours during the late fall and early winter.

### Fishing

Harrison Mills is world-renowned for its river fishing. Guests can bring their own boats or register for guided trips. Please contact Front Desk and we can arrange a guided tour with BC Sport Fishing or Prestige Sportfishing along the Chehalis and Harrison Rivers for salmon, trout, sturgeon and steelhead.

### Winter Sports – snowshoeing, skiing and snowboarding

Nestled at 3300 (1000m) above Harrison Mills, Hemlock Valley is the Lower Mainland's Alpine Playground. Located just a 2-hour drive from Vancouver and less than an hour away from the Fraser Valley, Hemlock Valley Resort offers amazing outdoor recreation. In winter, Hemlock Valley Resort has Alpine and Cross-Country skiing, snowboarding and snowshoeing. Hemlock Valley, consistently, has one of the best snowfalls in South Western British Columbia.